

Fabrication Technical Trainer, Milton Keynes, £NEG

Fantastic opportunity to work with a well-established global manufacturer producing a wide product range seeking a Fabrication Technical Trainer to be part of a successful team. You will be responsible for creating and maintaining industry leading training courses with a focus on developing customers skills, knowledge and competence to design, specify, fabricate and install Business products to the highest standards.

You will train and assess on site at our customers premises to provide Business UK Ltd customers with technical support, training and assessment to achieve high quality and cost-effective fabrications with Business products and systems.

Reporting to the Training Manager you will have a Fenestration background within construction and awareness of workshop fabrication and installations including exposure in design and development. You will be a self-starter and possess excellent interpersonal and communication skills to work with stakeholder and closely with the Technical, Product and Commercial team on new product launches.

Key responsibilities:

- Deliver theoretical and practical training courses for customers on all Business products and services.
- Assess our Customers employees when fabricating Business Products.
- Support our customers with first time installs.
- Train/assist customers in the manufacture of aluminium and steel systems, based upon order manuals, fabrication drawings and the guidelines and recommendations relating to the specific system being trained.
- Deliver theoretical and practical training courses to meet the needs of Business UK employees as identified by the Department Managers and Training Manager.
- Deliver Training seminars through multiple channels including face to face and online and in attendance at customer premises when required.
- Develop course material, presentations and assessments across all Business products.
- Develop and maintain a high level of knowledge of Business products.
- Develop and maintain a high level of knowledge of industry standards and legislation.
- Liaise with Technical and Product managers on industry developments keeping abreast of legislation changes and updating course material.
- Maintain customer and organisational training records and assessments, reporting on attendance, certification and customer competence to minimise risk.
- Produce site and investigation reports, along with training notes.
- Work with centralised training teams to develop course material utilising available resources to enhance the UK offer.
- Create and maintain customer training programmes in line with commercial requirements.
- Obtain regular feedback from course attendees to continuously improve the Business UK training programme.

This is an exciting role where you will travel within the UK and Europe fully supporting the business stakeholders and maximise opportunity and drive customer satisfaction.